

**WOLDS WAY LAVENDER
SEASON PASS 2019**

Please complete and sign then bring to the shop counter for payment and processing

Season passes required

Number of Adults _____ (£18 Per Adult)

Number of Children _____ (£15 Per Child)

Number of Concessions _____ (£16.50 Per Concession)

Lead card holders details

Name _____

Date of birth _____

Address _____

Email _____

Phone Number _____

Names and DOB of other season pass holders included on card (if applicable)

Name 1 _____ Date of birth _____

Name 2 _____ Date of birth _____

Name 3 _____ Date of birth _____

Name 4 _____ Date of birth _____

Name 5 _____ Date of birth _____

I confirm I have read and agree to the terms and conditions

Please tick the box if you **do not** wish to receive information relating to
Wolds Way Lavender offers/products/services as per the terms and conditions.

Lead card holder's signature _____ Date _____

Office use only

Customer account no. _____

Date purchased _____

Date card issued _____

Photo received

Issued by _____

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Logistics

1. Each season pass is specific to each adult/concession/child and is non-transferable.
2. For family groups you will be issued with 1 card which will include each family member registered with a season pass on the 1 card. If you require separate cards for different members of the same family group, please ask.
3. We require 1 landscape picture including all members of the family group registered to a family card. This can be taken by us on site or emailed to admin@woldswaylavender.co.uk
4. Not all family members have to be present to be able to use a family card, however only individuals with a season pass registered to that card and included in the photo, will be able to use it.
5. Adults: 17-59 years
6. Children: 2-16 years on day of purchase of season pass (under 2 free)
7. Concessions: over 60 years on day of purchase or person with a disability.
8. 1 free carer may accompany a person with disability. This may be a different carer on different visits.
9. Admission and discount is only valid on presentation of a valid card.
10. Season pass cards will be ready to collect from the admissions counter/shop within 1 week. You will still be able to enter/receive 10% tearoom discount whilst your card is being processed – please keep your season pass till receipt to show on entry/at tearoom until you receive your card.
11. Day entry tickets can be upgraded to a season pass (on the day of purchase only). Please ask at shop for details and pricing.

General

12. Not to be used in conjunction with any other offers.
13. Season pass holders receive 10% discount on products purchased in the tearoom, including ice-creams. Discount only applies to products purchased for season pass holders.
14. We reserve the right to make any product at any time exempt from the discount scheme.
15. This purchase is for a season pass for the 2019 season (30th March to 29th September 2019 inclusive). For opening times see website.
16. We cannot be held responsible for closures of all or part of our attraction. In the event of any of the above, Wolds Way Lavender will not be liable for any financial loss incurred.
17. Although we have a large on site car park, holding a season pass does not guarantee a parking space on site.
18. The card is issued by and remains the property of Wolds Way Lavender which reserves the right to terminate the scheme, decline issue of cards or withdraw cards at any time. In the event of any of the above, Wolds Way Lavender will not be liable for any financial loss incurred.
19. If a card is lost, a replacement card can be issued at a cost of £1.
20. Signature by the lead card holder and use of this card by any named persons constitutes acceptance of our Terms and Conditions.
21. We reserve the right to alter the terms and conditions at any time, a copy is available on request.
22. All decisions are at the discretion of the management.

Data protection

1. Personal information, including photographs, are held securely for the purpose of production and use of your season pass.
2. The lead card holder is responsible for updating any changes to personal information / contact details.
3. Unless you state otherwise we may use your personal details to contact you with Wolds Way Lavender offers/information that may be of interest to you. We do not sell, trade or otherwise transfer to outside parties your personal identifiable information.
4. Data use is in accordance with the GDPR act 2018. Our full GDPR statement can be reviewed on request.

Thank you for your custom. We look forward to seeing you throughout the 2019 season.